

MANAGEMENT CONFLICT RESOLUTION AND PERSONAL SAFETY



Course Objectives

To enable employees to protect themselves in the event of confrontational behaviour. Employers have a duty of care to provide a safe place of work for its employees. A lack of training and awareness means many people are vulnerable to physical and psychological damage. This course helps organisations protect their staff as well as their organisational and operational effectiveness.

Location:

NLT Training or employers premises if suitable

Duration:

Duration
1/2 Day

Designed For

All employees

Course Content

- The Law
- The work environment
- Resolving confrontational situations
- Personal safety

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